



## **BANQUET SERVERS NEEDED**

**TERMS:** Part-time April to December

**DEPARTMENT:** Events

**SHIFT:** All Shifts – Weekdays, weekends and holidays

**REPORTING TO:** Event Operations Manager

### **Duties and Responsibilities**

- Provide quick, perceptive and friendly service to all guests.
- Ensure that table settings for assigned tables are set in accordance with hospitality guidelines and that health and safety guidelines have been observed.
- Communicate with Supervisor to ensure that all tasks associated with Final Prep are completed. These tasks include, but are not limited to, icing waters, making butter plates, polishing all required plates and cutlery and preparing any necessary condiments.
- Show enthusiasm for all tasks performed.
- During receptions, ensure that all dirty glasses, plates and garbage are continuously cleared from the reception area using a bar tray.
- Take ownership over assigned tables or section, as well as buffet stations, ensuring that Angus Glen standards of service are met at all times and guest expectations are exceeded.
- Ensure all work stations are kept clean, sanitized and organized at all times while on shift.
- Always ensure that guests with special requests are recognized and attended to with pleasure.
- Continuously walk around and clear tables, ask if everything is great and ask if guests would like more wine or dinner rolls.
- Be aware of guests' alcohol consumption and notify a supervisor if any signs of intoxication are noticed.
- Respond to and resolve any guest service issues promptly.
- Complete all additional duties assigned.

### **Minimum Qualifications**

- Customer service oriented
- Collaborative, Team player
- Good written and verbal communication skills
- Ability to work under pressure
- Ability to multi-task
- Smart serve certification
- Ability to act with patience and diplomacy
- Positive, professional and enthusiastic demeanor
- Able to carry 3 dinner plates without a tray
- Able to use a large serving tray

**Interested candidates please send resume to [driches@angusglen.com](mailto:driches@angusglen.com)**

***We are an equal opportunity employer and committed to inclusiveness. If you require accommodation, we will work with you to meet your needs.***